OUR MISSION
Helping people live the healthiest lives possible®

OUR VISION
Be a model health system by providing extraordinary care and superior service at an affordable cost.

FUNDAMENTALS OF EXTRAORDINARY CARE

Safety: Patients and caregivers experience Zero Harm.
Quality: Always deliver evidence-based care that meets each individual’s healthcare goals and leads to top performance nationally.
Experience: Patients and customers have an Intermountain experience that leads to lasting loyalty.
Equity: Eliminate disparities and create opportunities for caregivers, patients, members, and communities to thrive.
Access: All customers receive the care and information where, when, and how they want it, with seamless coordination across the system.
Stewardship: Be an indispensable community partner, achieving the healthiest communities with the lowest cost per person in the nation. Be recognized globally as a financially sound, forever organization.
Engaged Caregivers: Caregivers have an unparalleled work experience that supports them in delivering the fundamentals of extraordinary care.

OUR VALUES
Integrity | Trust | Equity | Excellence | Accountability | Mutual Respect