TeleHealth Services

(re)Evolution in Healthcare Delivery

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AVP TeleHealth Services

The health system is committed to a high-value, population health-focused, telehealth approach. In our effort to work well with the consumer, we don’t dumb down the medicine.

Marc Harrison, MD
President / CEO
**ADULT**
- Crisis Care
- Critical Care
- Falls Risk Management
- Infectious Disease
- Interpretation Services
- Lactation
- Nephrology
- Oncology
- Pharmacy
- Psychiatry
- Speech Therapy
- Sleep Studies
- Stroke
- Wound Care

**DIRECT TO CONSUMER**
- On-demand Urgent Care
- Scheduled Visits

**PEDIATRICS**
- Craniofacial
- Critical Care
- Genetic Counseling
- Newborn resuscitation
- Nutrition
- Prenatal Counseling
- Trauma
- Ultrasound mentoring
- Urology

**EDUCATION**
- Diabetes
- Nutrition
- Research
- Simulation
- Training
PATIENT INTERACTIONS

Engagement

- **1,200** Access points
- **500** Care providers
- **$8-10 MM value**
TELEHEALTH PARTNERSHIPS

- Adult Critical Care
- BH Crisis Care
- Newborn Critical Care
- Oncology
- Pediatric Trauma
- Stroke

- Community
- Institutional
- Educational
- Employers
**VALUE PROPOSITION**

**Adult Critical Care**
- 70,000 patients
- 33% reduced mortality
- $4.7M variable cost savings

**Pediatric Critical Care**
- 11,000 patient interactions
- Managed staffing costs
- Reduced transfers

**Newborn Critical Care**
- 500 patient consults
- $1M transfer cost savings
- Reduced complications

**Crisis Care**
- 1,200 evaluations
- 15 minute response
- Reduced patient wait time

**Stroke**
- 1,250 cases, 18% IV tPA
- 3 minute response time
- Reduced long term complications

**Infectious Diseases**
- 450 patient video consults
- Decreased antibiotics - cost
- Optimized antibiotic usage
“Helping People Live the Healthiest Life Possible”