AIM Specialty Health® changes effective October 1, 2019

Working with AIM Specialty Health® (AIM), SelectHealth will be able to improve member access to quality care while reducing costs associated with unnecessary or inappropriate treatment. Through their portal, AIM reviews treatment plans against clinical appropriateness criteria to help ensure that care aligns with established evidence-based medicine.

How do I access the AIM portal?
You will find a new icon on the SelectHealth Provider Portal; click on the icon to start the process.

How can I learn to use the AIM portal?
Attend one of the end-user training webinars to learn how to use the AIM portal for preauthorization and clinical review requests. Your practice should have received an email about these trainings and how to sign up.

Additionally, you can access end user training presentations for:

- Radiation Oncology
- Genetic Testing

When should I use AIM for pre-service reviews:

For services provided on or after October 1, 2019, use AIM to obtain pre-service review as indicated below:

<table>
<thead>
<tr>
<th>Genetic Testing</th>
<th>Radiation Oncology (non-emergency, outpatient modalities)</th>
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<tbody>
<tr>
<td>• Genetic testing for hereditary cardiac disease, hereditary cancer susceptibility, and single-gene and multifactorial conditions</td>
<td>• Intensity-modulated radiation therapy (IMRT)</td>
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<td>• Pharmacogenetic testing and genetic testing for thrombotic disorders</td>
<td>• Stereotactic radiosurgery (SRS)</td>
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<td>• Reproductive carrier screening and prenatal diagnosis</td>
<td>• Stereotactic body radiotherapy (SBRT)</td>
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<td>• Molecular testing of solid and hematologic tumors and malignancies</td>
<td>• Brachytherapy of the esophagus, biliary tract, penile tumor, uterine tandems/vaginal ovoids or breast only (For CHIP members, uterine tandems/vaginal ovoids only)</td>
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<tr>
<td>• Whole exome and whole genome sequencing</td>
<td>• Proton beam therapy (PBRT)</td>
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<td></td>
<td>• Lutathera®, Zevalin®, and Xofigo®</td>
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Note the following:

- CPT codes requiring preauthorization will be the same for SelectHealth and AIM. Requests for testing at in-network laboratories that meet medical necessity criteria are approved in real time.
- Decisions for requests using out-of-network labs may take longer to evaluate and communicate.
- Some plans may not cover certain services, regardless of a preauthorization request.
How do I request a review or verify a previous request?
Beginning **September 16, 2019**, contact AIM to request a review or to verify that an order number has been issued through the following methods:

- Online 24/7 via the AIM **ProviderPortalsm** (using a single sign on within the SelectHealth portal). This fully interactive resource processes requests in real time against clinical criteria.
- By phone at **844-377-1281** from 8:00 am to 5:00 pm MT.

Where can I find additional resources?

- To learn about the AIM **ProviderPortalsm**, including the clinical appropriateness review process and features, upcoming webinars, tutorials and FAQs, and worksheets to help you gather information needed for review requests, visit [http://www.aimproviders.com/genetictesting](http://www.aimproviders.com/genetictesting)
- For AIM medical necessity criteria, including genetic counseling requirements for selected tests, visit [http://ainspecialtyhealth.com/CG-GeneticTesting.html](http://ainspecialtyhealth.com/CG-GeneticTesting.html)